



YOU'VE GOT OUR NUMBER... DO WE HAVE YOURS?

It's important to keep your contact information up to date!

Paris BPU is asking all customers to make sure the contact information on their account is correct.

Why is it important?

- During a power outage, our automated outage system searches phone numbers we have on file to identify service addresses that are without power.
- Dispatchers remain in constant contact with crews and sometimes need information from the customer.
- Office staff need appropriate contact information for billing questions/issues.

Paris BPU respects the privacy of its customers and does not give out or sell personal contact information with the exception of abiding by Tennessee state law concerning public records (TCA §10-4-503(g)). The sole purpose of maintaining accurate information is to help serve our customers more efficiently.

Please verify/update your contact information using one of the following options:

- Call Customer Service at 731-642-1322.
- Send an email to customerservice@parisbpu.org
- Online at www.parisbpu.com and login using the MyBPU link listed under "Pay My Bill". Select "Settings" then the "Contact Information" option. You can also easily update through this link to our website: <https://www.parisbpu.com/update-contact-information/>
- Mail this form to: **Paris BPU**
PO Box 460
Paris, TN 38242

Customer Name: _____

Paris BPU Account Number: _____

Home Phone Number: _____

Personal Cell Phone Number: _____